

DOWNTOWN SPOKANE BUSINESS IMPROVEMENT DISTRICT (BID)

Special Assessment Matrix & FAQ

SPECIAL ASSESSMENTS

Chapter 4.31 of the Spokane Municipal Code (SMC), as originally adopted in Ordinance No. C-32923 and as subsequently amended by the City Council, provides for the levy of special assessments upon businesses and properties within the area designated as the Downtown Business Improvement District (BID). The City of Spokane will levy and collect special assessments on an annual basis within the BID from tenants and property owners according to the following assessment formula.

I. TENANT ASSESSMENT FORMULA

All tenant assessments are based upon square footage of space per lease except where noted. There is an annual minimum assessment of \$112.86 per tenant.

Type of Tenant	Zone 1	Zone 2	Zone 3	Zone 4*
Retail Tenants	\$0.34	\$0.19	\$0.16	-0-
-Ground floor and skywalk				
Office Tenants	\$0.19	\$0.18	\$0.15	-0-
-Ground floor and skywalk				
Office and Retail Tenants	\$0.15	\$0.14	\$0.12	-0-
-Upper floors and basement				
Manufacturing Tenants	\$0.15	\$0.14	\$0.12	-0-
Commercial Parking	\$4.68	\$3.90	\$3.12	-0-
-per space assessment				
Commercial Theaters	\$3.90	\$2.97	\$2.50	-0-
-per seat assessment				
Apartments	\$6.25	\$5.46	\$4.68	-0-
-per unit assessment				

II. PROPERTY OWNER ASSESSMENT FORMULA

Property owner assessments are based upon current values for land plus improvements, no exemptions, and are calculated at a rate per \$1,000 of total assessed value. Each property, including its tenants, shall be assessed under both the tenant and property owner formulas. There is an annual minimum assessment of \$112.86 per property parcel.

Type of Owner	Zone 1	Zone 2	Zone 3	Zone4
Private Property	\$1.13	\$1.13	\$0.72	-0-
Government	\$0.82	\$0.82	\$0.62	-0-
Residential/Condominiums	\$0.62 up to a	\$0.62 up to a	\$0.41 up to a	-0-
-per unit assessment	max of	max of	max of	
	\$220.59	\$220.59	\$220.59	
Public Facilities District	\$0.32	\$0.32	\$0.32	-0-

Combined Tenant/Owner	Zone 1	Zone 2	Zone 3	Zone4
Hotels and Motels	\$31.21	\$31.21	\$31.21	-0-
-per room assessment				

III. GOVERNMENT PARK PROPERTY ASSESSMENT FORMULA

Туре	Zone 4*
Public Parks	\$186.71
-per acre assessment	

Assessments are billed by and collected by the City of Spokane Treasury Services.

For billing questions, contact the City of Spokane Taxes & Licenses department at taxesandlicenses@spokanecity.org.

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IV. GENERAL EXEMPTIONS

The following will be exempt from special assessments, but may choose to voluntarily pay an assessment to receive BID services:

- 1. Tenants and property owners recognized under Section 501(c)(3) of the Internal Revenue Code as a tax exempt non-profit charitable organization.
- 2. Government agencies exempt from taxation pursuant to state or federal law.
- 3. Organizations conducting business in the BID less than 30 days per year.

V. ASSESSMENT POLICIES

- 1. Assessments are based upon four zones. Within each zone, the city will levy and collect special assessments at different rates based on the entity being a tenant or property. A map of the benefit zones can be found at: https://downtownspokane.org/bid-assessment-quide.
- 2. Each property, including its tenants, shall be assessed under both the tenant and property owner formulas.
- 3. No historic tax credit or other exemptions that would decrease the assessed value of land or improvements will be used to calculate the annual property assessment.
- 4. A minimum assessment of \$112.86 is levied for each eligible tenant and/or property parcel within the BID. Square footage may be combined for office or retail tenants occupying multiple spaces in one building to meet the minimum.
- 5. Public parks will be assessed for both property and tenancy at one rate per number of acres.
- 6. Hotels and motels will be assessed for both property and tenancy at one rate per number of rooms.
- 7. All parking that is open and accessible to the public, including hotel lots and garages, for which a fee is charged, shall be assessed on the same basis as commercial parking. For purposes of this assessment, commercial parking is defined as a parking space that is open and accessible to the public for which a charge is assessed for the privilege of parking a vehicle in the parking space for a set time.
- 8. The property taxpayer shall be responsible for apartment assessments.

VI. Assessment Rate Increases

Special assessments for all flat-fee assessments are adjusted based on the increase, if any, of the Consumer Price Index of the Western U.S. City Average for all urban consumers (CPI-U). The percentage increase in the assessment formula shall be computed as [(Ending CPI-U (current year) – Beginning CPI-U (Prior Year) ÷ Beginning CPI-U] x 100 = Percentage Increase.

VII. DISPUTES

Most assessment questions are quickly resolved by the City of Spokane with support of the Downtown Spokane Partnership (DSP). If a satisfactory conclusion is not reached, a ratepayer aggrieved by the amount of an assessment shall request within sixty (60) days from the date of the assessment, a meeting and/or hearing before the BID Ratepayer Advisory Board. If not satisfied with the decision of the Ratepayer Advisory Board, appeal, within ten days from the date of the decision, the matter de novo, to the City hearing examiner in the manner provided for under the City's municipal code. An Assessment Resolution Policy, which fully outlines the appeal process, is available at the DSP office.

ASSESSMENT GUIDELINES

The following guidelines are provided as a supplement to detail how the city will levy special assessments:

- Property owner is defined as the Owner for the parcel identified by the Spokane County Assessor's Office and tenant is
 defined by the name or organization on the lease agreement.
- A pro-rated assessment is not available to property owners, irrespective of whether a property is sold.
- Tenant assessment rates are annual and are based upon gross leasable space (including storage) except where noted.
- Manufacturing businesses should have their businesses classified, and assessments applied, consistent with other uses in the BID. Business classifications (i.e., office/manufacturing) should not be prorated for a single business operation. Per Section 4, Part E, "if multiple activities or uses are undertaken in a single business space, the predominant activity or usage shall determine the business classification." The predominant usage is that use that has the greatest proportional square footage of a building compared to other uses.
- A pro-rated assessment shall be available on request with proper documentation to tenants that close or move out of the BID area when a lease is terminated. The pro-rated assessment shall be assessed on request on a quarterly basis of three full months. For example, if a lease ends on Feb. 1, the tenant's pro-rated assessment will be Jan 1-Mar 30. Documentation of lease termination is required, this may include a letter from the property manager or owner, on letterhead, confirming the lease-end date.
- When a tenant moves within the district, that tenant will be responsible for the assessment based on their previous location until the change is made for the next year's assessment roll.
- A tenant that moves into the BID area may request a pro-rated voluntary assessment. The pro-rated assessment shall be assessed quarterly, beginning the first day of the next quarter. For example, if a lease initiates Jun. 1, the tenant's pro-rated assessment would be Jul 1-Dec 31.
- Emailing BIDinfo@downtownspokane.org with documentation is the quickest way to receive a pro-rated invoice for a tenant assessment. The DSP will work with the City of Spokane to expedite.

Assessments are billed by and collected by the City of Spokane Treasury Services.

For billing questions, contact the City of Spokane Taxes & Licenses department at <u>taxesandlicenses@spokanecity.org</u>.

Ratepayer Notices

The City of Spokane contracts with the DSP to maintain assessment rolls. Information is updated annually using information from the Spokane County Assessor's Office for property parcels. Tenant information is provided by property owners and/or managers. The assessment rolls utilize information provided on Oct. 1 of each year and are mailed on or around Dec. 31. There may be discrepancies that arise in tenant and property information that changes between Oct. 1 – Dec. 31. Ratepayers are advised to report any tenancy or business name changes directly to the DSP by email at BIDinfo@downtownspokane.org as soon as possible to keep records current.

Invoice Management and Payment Deadlines

Annual BID invoices are mailed on or around Dec. 31 for the following calendar year. Payment is due on or before Jan. 31. If a ratepayer elects to pay the assessment in two installments, there will be a \$10.00 service charge levied on each installment and 12% interest charged on the balance.

- Unpaid assessments are notified by late notice in February with a March due date. This is the last chance to avoid penalty fees and accrued interest.
- For ratepayers that pay in two installments, the second invoice is sent in mid-June, with payment due by July 31.
- Final unpaid notices are sent at the beginning of October with notice that any unpaid assessment, along with penalty fees and/or accrued interest will be forwarded to third-party collections if unpaid on Oct. 31.
- Once invoices are forwarded to collections, ratepayers must work with the city's collections vendor to settle accounts.

Address Updates

It is the responsibility of each ratepayer to notify the City of Spokane and the DSP of any changes to names or current mailing addresses to receive invoices in a timely manner.

- Mailing address updates can be made any time by emailing BIDinfo@downtownspokane.org and taxesandlicenses@spokanecity.org.
 - Updating your mailing address with the BID ensures that the change will be reflected in the subsequent assessment rolls and with the City of Spokane ensures that all mailings for the remainder of the year are sent to the correct address.
- Digital invoices can be requested from the City of Spokane by emailing taxesandlicenses@spokanecity.org.
- Ratepayers can view their current-year balance online at <u>https://my.spokanecity.org/account/sign-in/</u>.

Frequently Asked Questions

Why have I received this invoice?

As a property owner or commercial tenant located in the Downtown Spokane Business Improvement District (BID), you are assessed annually to support enhanced services benefiting your property, condo and/or business. Learn more about BID services at https://downtownspokane.org/ratepayers/.

How is my assessment calculated?

Assessments are calculated using the BID formula in City Code. It is reviewed and approved annually by the BID Ratepayer Advisory Board and confirmed by Spokane City Council. Property assessments are mainly driven by the net assessed value of the property with consideration of zone and use. Tenant assessments are calculated based on zone classification, location within a building (ground floor or other levels), type of establishment (office, retail, parking, etc.) and gross leasable space (including storage) or number of units (for parking, apartments, theaters, and hotels). The assessment roll is a snapshot pulled on Oct. 1 each year. For changes made to ownership, location, etc. between Oct. 1-Dec. 31, ratepayers may email BIDinfo@downtownspokane.org so that the DSP may notify the city of assessment updates needed. For more specific details, view the assessment matrix and zone map at https://downtownspokane.org/bid-assessment-guide.

Why has my assessment changed from last year?

BID assessments can change annually because of changes in net assessed value of the property, change in use, and/or an increase or decrease in gross leasable space. Assessment formulas are also adjusted annually based on the Consumer Price Index of the U.S. Western City Average for all urban consumers (CPI-U). Each year, the assessment rolls (including minimums, maximums, exemptions, and increases) are reviewed, adjusted and approved accordingly by City Council (RCW 35.87A).

What happens if I don't pay my assessment?

All non-exempt properties and tenants located in the geographical boundaries of the BID are required to pay their assessment annually. Delinquent payments are subject to penalties and interest and will be pursued by the City of Spokane using a third-party collection agency, if necessary.

Assessments are billed by and collected by the City of Spokane Treasury Services. For billing questions, contact the City of Spokane Taxes & Licenses department at <u>taxesandlicenses@spokanecity.org</u>.

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Why am I getting multiple invoices?

You may be getting multiple invoices because 1) You are a tenant in multiple suites within a building or have multiple locations in different buildings. In most cases, you will receive an invoice for each space you occupy, OR 2) If you own property and are also a tenant, you will receive a property assessment invoice for each parcel you own, as well as a tenant assessment invoice for each suite or space you occupy, even if the spaces you occupy are within the building you own. <u>This does not mean you are being double charged</u>. The assessment formula splits the assessment among property owners and tenants, when you are both the owner and the tenant, you are paying both shares.

> TIP: Business ID numbers for Property accounts begin with 7, while Business ID numbers for Tenant accounts are 8.

How do I pay for my assessment?

You will receive an invoice from the City of Spokane with a business ID and assessment amount, on or before Dec. 31. You can pay your assessment by check made payable to the City of Spokane or use a credit card online. Remember to include your Business ID listed on your assessment invoice in the memo line of your check. All checks should be mailed to the address provided on the payment stub at the bottom of your invoice at City of Spokane – Downtown Business Improvement District, 808 W Spokane Falls Blvd., Spokane, WA 99201

Do not make your check payable to the Downtown Spokane BID or Downtown Spokane Partnership, or mail to the DSP office. Checks made out to the BID or Downtown Spokane Partnership will be returned and a new check will need to be issued. This may cause a delay in your payment being received by the city and posted to your account and you may incur late fees and penalties if the replacement check is not postmarked by the due date.

> TIP: Do not use bank bill pay systems to pay your assessment. Your payment may not be credited to the proper account due to insufficient identifying information provided by the bank.

How do I pay my assessment using a credit card?

You may pay assessments by credit card through the City of Spokane's online payment portal. Note, there is an online processing fee that will be added to your total when paying online. You will need your Business ID and mailing address as listed on your assessment invoice to access your online invoice. Access the city's online payment portal at: https://my.spokanecity.org/assessmentpayments.

> 71P: Enter the Business ID and address exactly as it appears on your invoice— be mindful of spaces and capitalization. Each assessment invoice must be entered separately to access online payment options.

Can I break up my assessment payment?

You may elect to pay your assessment in two installments. The first half installment is due by Jan 31. The second half installment is due by July 31. There will be a \$10 fee added to each installment and 12% interest charged on the balance.

Why did I receive a late notice if I already paid?

In most cases, your payment and the late notice crossed in the mail. If your payment was postmarked after the due date, you will likely owe late fees. Contact the City of Spokane Taxes and Licenses office at Tax&Licenses@SpokaneCity.org or 509-625-6070 to check on your account status. If you paid your assessment using a bank bill pay system, it was likely applied to a utility billing account instead of your Business ID account due to insufficient identifying information provided by the bank. Please contact the City of Spokane Taxes and Licenses office at Tax&Licenses@SpokaneCity.org or 509-625-6070 to check on your account status. If you paid your assessment using a bank bill pay system, it was likely applied to a utility billing account instead of your Business ID account due to insufficient identifying information provided by the bank. Please contact the City of Spokane Taxes and Licenses office at Tax&Licenses@SpokaneCity.org or 509-625-6070 with your payment and assessment invoice details. Bank bill pay systems are not recommended to pay assessments for this reason.

How can I confirm my payment was received?

Contact the City of Spokane Taxes and Licenses office at Tax&Licenses@SpokaneCity.org or 509-625-6070 to check payment status. Ratepayers can also view their current-year balance online at https://my.spokaneCity.org/account/sign-in.

How do I dispute my assessment?

Most assessment questions are quickly resolved by the City of Spokane with support of the Downtown Spokane Partnership. If a satisfactory conclusion is not reached, a ratepayer aggrieved by the amount of an assessment shall request within sixty (60) days from the date of the assessment, a meeting and/or hearing before the BID Ratepayer Advisory Board, and, if not satisfied with the decision of the ratepayer advisory board, appeal, within ten days from the date of the decision, the matter de novo, to the City hearing examiner in the manner provided for under the City's municipal code. To initiate a dispute, email BIDinfo@downtownspokane.org.

I need a W-9 to set up a vendor account for payment.

Contact the City of Spokane Taxes and Licenses office at Tax&Licenses@SpokaneCity.org or 509-625-6070.

For more information about the BID, including a longer FAQ visit: <u>https://downtownspokane.org/bid-assessment-guide</u>.

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